

Answering Service

By Joseph Pores, CEO Call 4 Health

Why it is one of the most important decisions your practice can make. Choose wisely and reap the rewards. Choose incorrectly and suffer the consequences.

Your patients rely on you. They have chosen you to help them through some of the most challenging times of their life. You have gained their confidence and they have put you in charge of their most valuable asset, their health. They are confident that you will be there when they need you. It doesn't matter what day of the week it is or if it is office hours or not, they know that they can call you and you will be there for them.

In a perfect world, you would be available to answer every call yourself and solve the problem immediately. Unfortunately, this is not possible. That is why the choice that you make on who will answer your calls when you are not available is so critical. If you

could, you would hire an employee to answer all of your calls perfectly every time.

At Call 4 Health, we have built a company based on how the caller would want to be treated. We understand what they are going through. Answering every call with compassion and empathy while relaying all messages faster, simpler and with added value is our goal.

90% of all of your inbound phone calls can be answered by Call 4 Health at a fraction of the cost of hiring a full time employee. Your business was built on patient service; make sure that your patients can get through when they need you.

Your business was built on patient service...



- Answering and Messaging Services
- Client Satisfaction Surveys
- Appointment Setting and Confirmation Calls
- Conference Calls
- Virtual Receptionist
- Staff Scheduling (Nurses, HHA, CNA and Caregivers)
- Web Conferencing
- Order Taking and Processing Including OZ/RX Refills, Medical Equipment, Supplies and Health Products
- Help Desk
- Web Timesheets

Make sure your patients get through when they need you.

To Learn More

Call **(888)422-7352**
www.call4health.com



Call 4 Health remained fully operational throughout the 2004/2005 hurricane seasons.